



CLASSBASE FOR TRAINING PROVIDERS

Build once. Train every client.

Each client sees only its own people. The AI does the work; your trainers approve every step that matters.

Book a demo

FOR

Training management

Trainers and course designers

Client relations

IT

EXAMPLE



Sophie Laurent
Trainee · client

Negotiation

Card 6 of 6

✓ Finished at 21:40

🔗 Certificate · verifiable



Clara Rossi
Course designer

Time management

🌈 From your slides

- ✓ Plan the week
- ✓ Urgent or important
- ✓ Saying no politely

Publish

● Published · version 3



Hannah Becker
Client relations

Customer service

RIGHT NOW



212

● Compliant

9

● Expiring

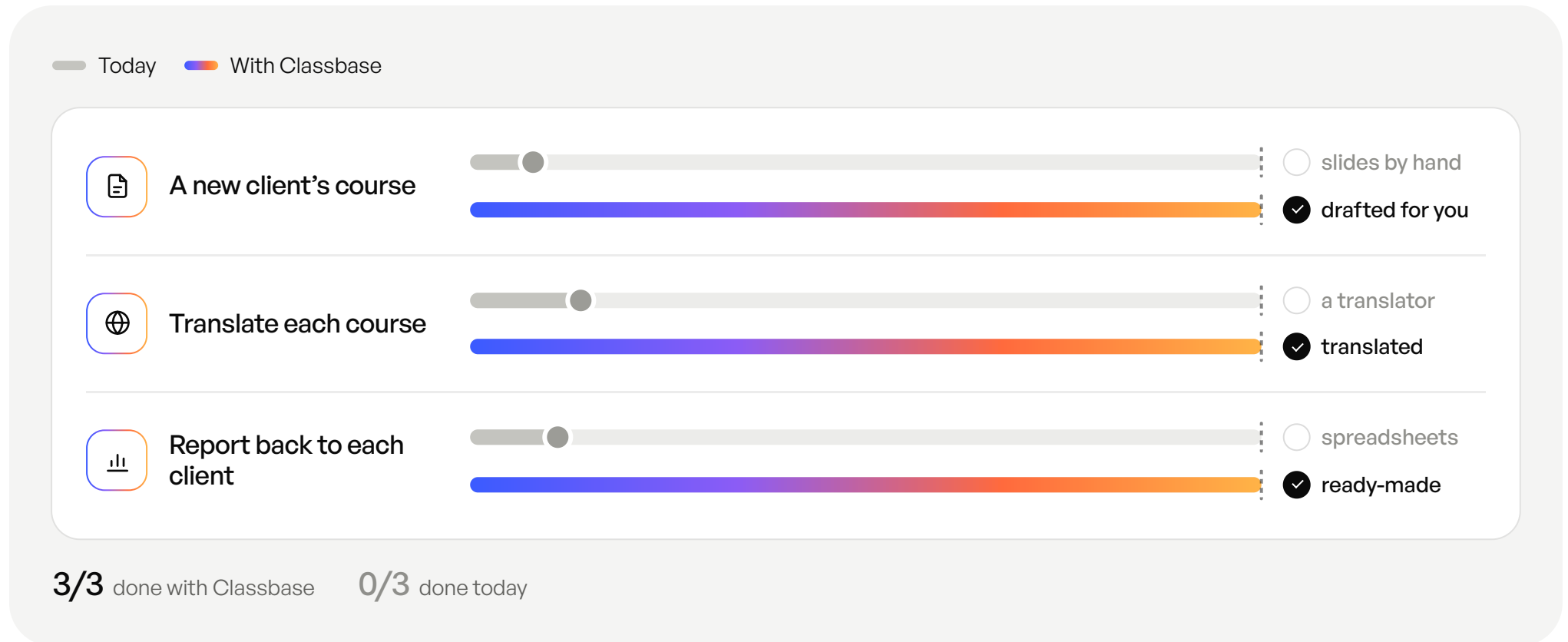
3

● Expired

TODAY, AND WITH CLASSBASE

Every client wants its own.

Its course, its language, its report. Three jobs, done today and with Classbase.



SHARED COURSES

One course, every client.

Share a course with each client as a read-only copy. Publish a new version and every copy follows.

Customer service

Negotiation

Time management

Leadership for new supervisors

Your team, once · Upload your material, keep the modules you want, share the course with each client.

Customer service

Shared with 3 clients

1

Share

A read-only copy per client

2

Enroll

Each client adds its staff

3

Learn

Short lessons on the phone

4

Test

Questions from a pool

5

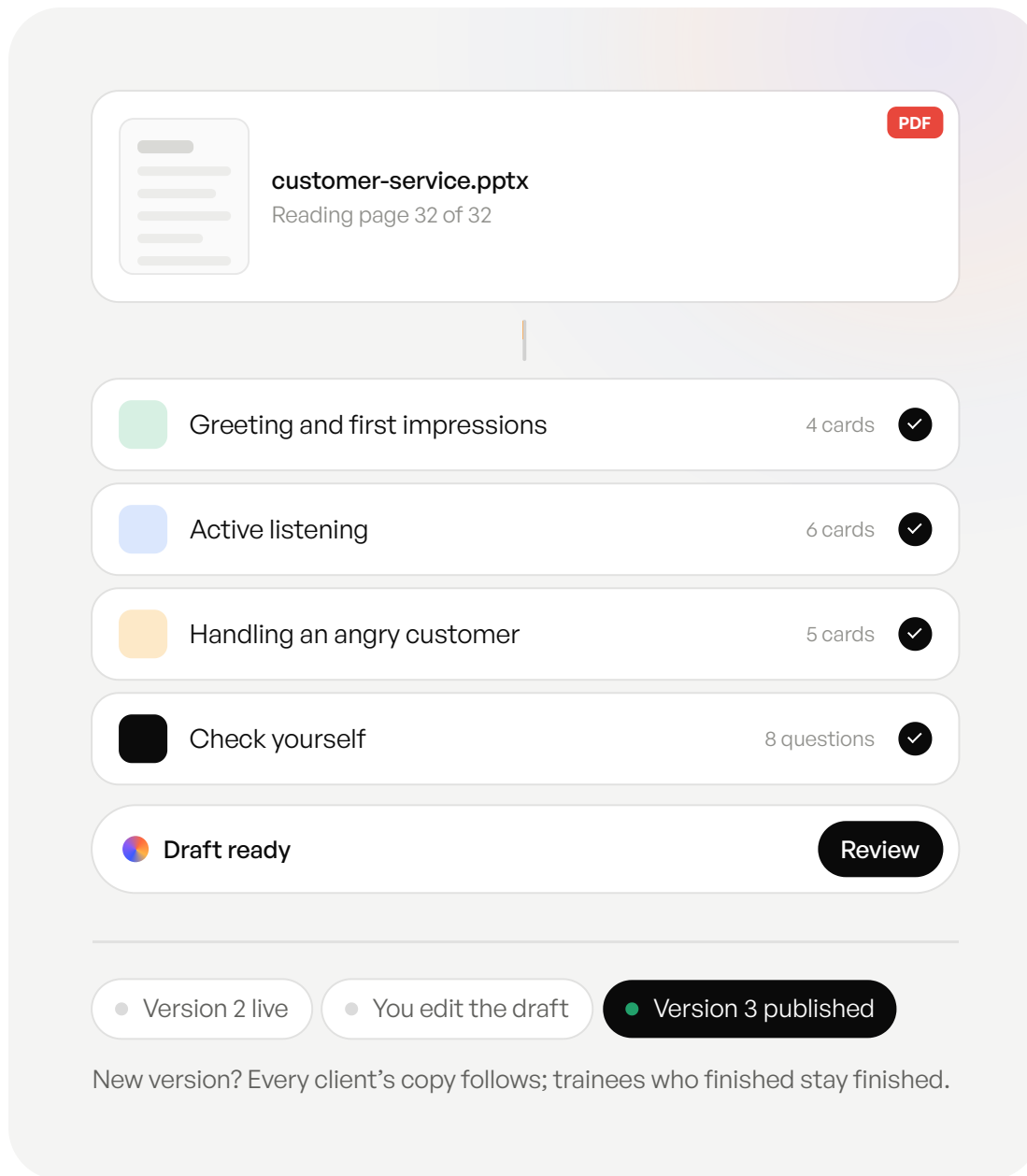
Certify

With a verification code

6

Report

Completion by client



 BUILD FROM SLIDES

From your slides to a draft course.

Upload a training kit or old slides.
The AI proposes modules, cards and
practice questions.



Clara Rossi keeps or discards each module, then
publishes

BETWEEN WORKSHOPS

Learning lasts past the workshop.

Short cards on any phone. An AI tutor answers in the trainee's language, and daily review keeps it fresh.



Sophie Laurent

Trainee · client

- ✓ Installs on the phone like an app
- ✓ Can pass a question to a trainer
- ✓ Back after 1, 3, 7, 16 and 35 days

Complaints · card 3

Do I apologize even if it isn't our fault?



Yes. Apologize for the trouble, not the fault, then offer a fix.
The course says so.



Calm them down · card 2

From your course

Daily review · 5 questions · about 3 min

What comes first with an angry customer?

Right · wait longer



1d



3d



7d



16d



35d

No points, streaks or timers

Following up with the other 2

10:00

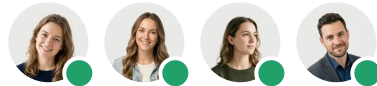
Not started

2



Started

4



4 of 6 started within an hour

Next nudge Wednesday

ENROLL AND FOLLOW UP

No chasing, for any client.

Smart groups enroll each client's new staff. Reminders go by email and in the app, and automations chase the rest.

SMART GROUP

Department is Sales and Joined this year →

Add to Customer service

Approvals

Daily caps

Quiet hours

Kill switch

LIVE WORKSHOPS

Workshops that count toward the course.

One-off or repeating, like a weekly workshop for one client. Trainees check in with a code only the trainer shows.

Zoom

Microsoft Teams

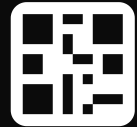
Google Meet

- ✓ Classbase creates the meeting
- ✓ Attendance completes the session card

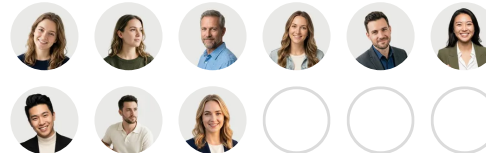
On the host's screen

482 913

Never in email or calendar



Customer service - cohort 2



9 of 12 checked in

- ✓ Session card completed for each of them



Role-play · an angry customer · 6 turns

“I’m sorry for the trouble. Let me check your order now. I can send a new one today, and I’ll call you.”

Apologises first		3/3
Checks the facts		2/3
Offers a clear fix		2/2
Agrees a next step		1/2

Needs you

Added up by Classbase

8 / 10



Confirmed by Daniel



PROVE IT

Proof it worked.

The AI plays an angry customer and grades the conversation on your criteria, with a reason and a quote. Unsure grades go to a trainer.

- ✓ Final test from a question pool
- ✓ Pass mark, and the tutor is off
- ✓ A certificate anyone can check

A REPORT FOR EACH CLIENT

They see theirs. You see all.

Each client sees its own people and results. You see every client, with completion by client in one report.



Hannah · Client relations

“Which client is behind on Time management?”

Completion by client

Test score and certificate code

Attendance

Learning gaps

AllExpiringExpired

↓ Export CSV

	Sophie Laurent Customer service	Valid
	Thomas Wright Time management	Expires in 21 days
	Olivia Grant Negotiation	Valid
	Mark Evans Leadership for new supervisors	Expired
	Mei Lin Customer service	Expires in 21 days

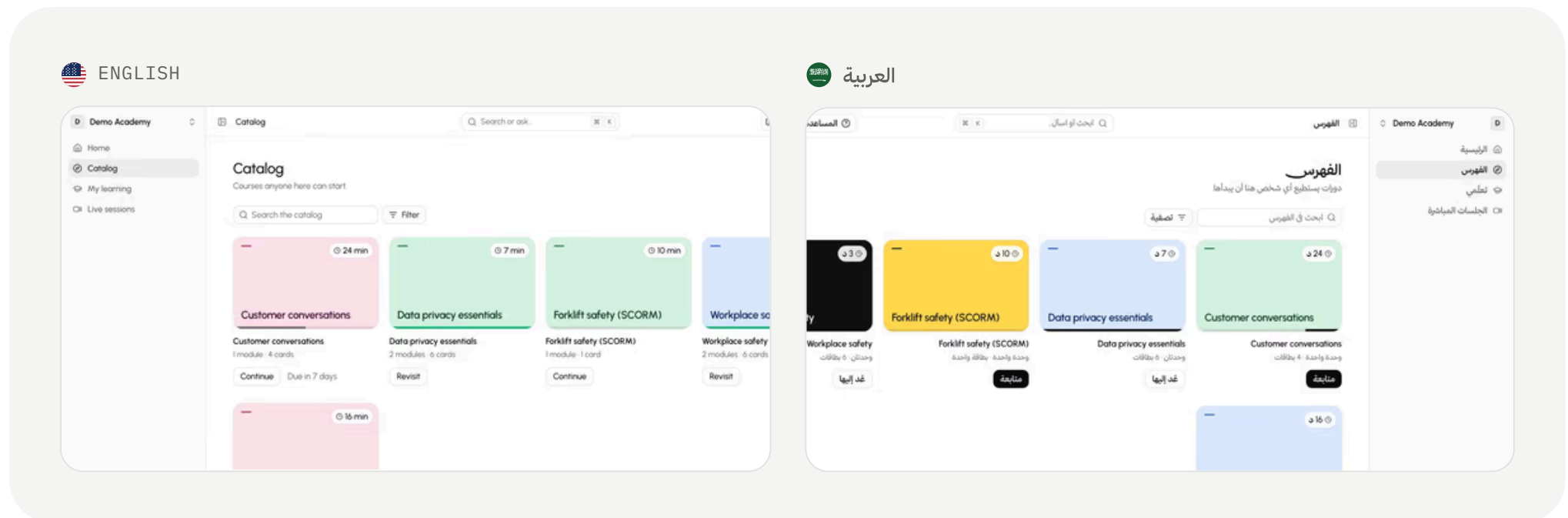
One course, each client's language.

Trainees use the same screens in either language. The AI translates courses with your glossary, and each trainee picks a learning language.

Menus in Arabic, English and Turkish

Arabic fully right to left

A glossary per course and organization



Delete · Copilot

Never

Ask first

Do it

	Copilot	AI clients	Automations
Look things up	● Do it	● Do it	● Do it
Build courses	● Do it	● Do it	● Ask first
Enroll people	● Ask first	● Never 🔒	● Ask first
Message learners	● Ask first	● Never 🔒	● Ask first
Delete	● Ask first	● Never 🔒	● Ask first

 YOU STAY IN CONTROL

The AI drafts. Your trainers decide.

Do it, Ask first or Never, for each kind of action: for the copilot, outside AI clients over MCP and automations.

- ✓ Enforced on the server
- ✓ A person approves before it is published
- ✓ Every AI run is logged

SIGN-IN	Single sign-on. Require SSO for your domain. OIDC SAML
ACCOUNTS	SCIM 2.0 keeps users and groups in step. Okta Entra ID
ROLES	Owner, Admin, Author, Instructor, Learner. Trainees never see settings.
STANDARDS	Bring the packages you already sell. SCORM 1.2 / 2004 LTI 1.3 xAPI
MEETINGS	Click Connect and approve on the provider's own screen. Nobody pastes an API key. Zoom Microsoft Teams Google Meet

classbase.ai

Questions

Can one client see another's trainees?

No. Each client is its own organization and sees only its own people. Only your owners and admins see numbers across clients.

Can a client change a course we share?

No. The client gets a read-only copy of your published version. When you publish a new version, every client's copy follows, and trainees who finished stay finished.

Can we step in for a client?

Yes. Your admins and instructors can step in for up to eight hours. A bar shows it, and every step goes to the client's activity log.

Can we use our training kits?

Yes. Upload a document or slides and the AI drafts modules, cards and practice questions. A trainer keeps or discards each one. SCORM packages import too.

Is it in Arabic and English?

Yes. The AI translates courses with your glossary, and each trainee picks a learning language. Every screen is in Arabic (right to left), English and Turkish.

How do we prove results?

With a completion-by-client report, test scores, attendance and learning gaps. Role-plays are graded on your criteria, and certificates carry a code anyone can check.

Do Zoom workshops count?

Yes. Classbase creates the Zoom, Teams or Google Meet meeting and reads attendance afterwards. Trainees can also check in with the trainer's code.

How do we start?

Book a demo. In a 30-minute call we draft one of your courses live, then show sharing, tests, certificates and reports.



Bring one course to the call.

A 30-minute call where we draft one of your courses live, in Arabic and English.

Book a demo

classbase.ai/demo