



CLASSBASE FOR FINANCE AND TELECOM

Every rule learned. Every version on record.

And the evidence ready before the inspection. The AI does the work; your team approves every step that matters.

Book a demo

FOR

Compliance

Learning and development

Information security

IT

EXAMPLE



Sophie Laurent
Teller · branch

Anti-money laundering

Card 6 of 6



Finished at 08:40



Certificate · valid 12 months



Clara Rossi
Information security

Information security awareness

From the new policy



Spot a phishing email



Passwords and MFA



Report a security incident

Publish



Published · version 4



Hannah Becker
Compliance

Code of conduct

RIGHT NOW



212

Compliant

9

Expiring

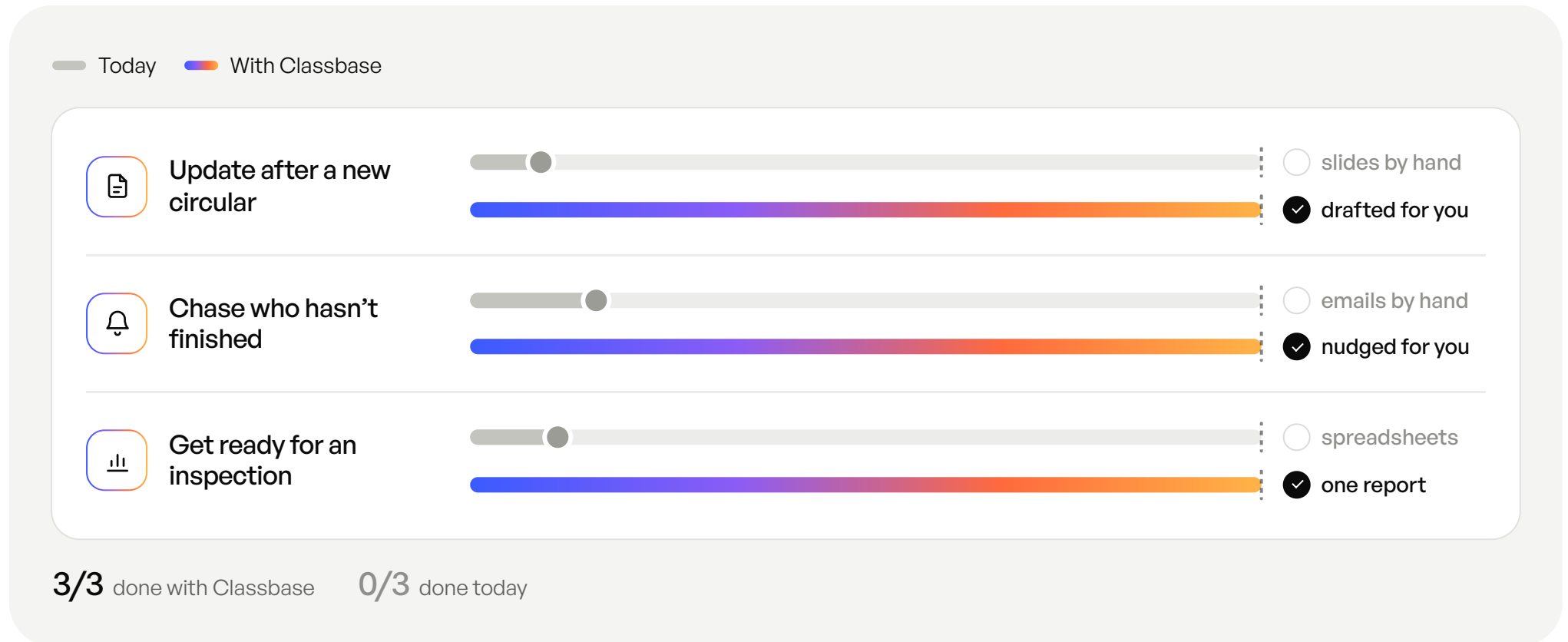
3

Expired

TODAY, AND WITH CLASSBASE

Every year, the same courses.

And the same audit questions. Three jobs, done today and with Classbase.



THE ANNUAL CYCLE

The annual cycle renews itself.

Set it up once. Each year Classbase enrolls, reminds, tests, certifies and enrolls again on expiry.

Anti-money laundering

Information security awareness

Fraud prevention

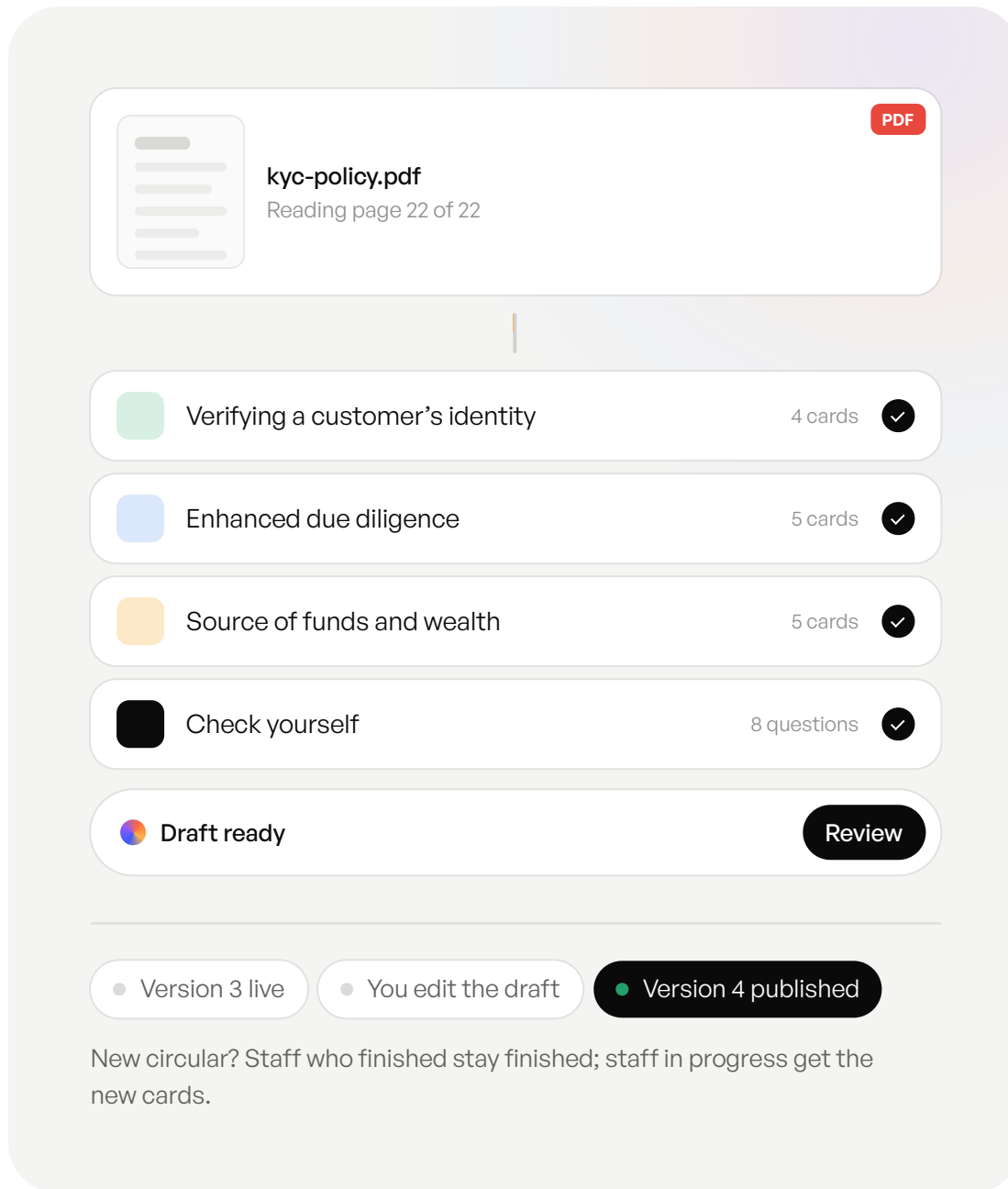
Code of conduct

Your team, once · Send the policy, keep the modules you want, set the group and the certificate period.

Annual compliance cycle

Certificates valid 12 months

- 1 Enroll**
A smart group adds new hires
- 2 Learn**
Short lessons on the phone
- 3 Test**
Questions from a pool
- 4 Certify**
Valid for the period you set
- 5 Renew**
Enrolled again on expiry
- 6 Report**
Compliant, expiring, expired



 BUILD FROM A CIRCULAR

From a circular to a draft course.

Upload the circular or last year's slides. The AI proposes modules, cards and practice questions.



Clara Rossi keeps or discards each module, then publishes

FOR BRANCH STAFF

A few minutes between customers.

One card at a time on the phone. An AI tutor answers in their language, and daily review brings red flags back.



Sophie Laurent

Teller · branch

- ✓ Installs on the phone like an app
- ✓ Can pass a question to an instructor
- ✓ Back after 1, 3, 7, 16 and 35 days

AML · card 3

Is splitting a cash deposit a red flag?



Yes, it can be structuring. Report it to compliance, and don't tell the customer.



Red flags · card 2

From your course

Daily review · 5 questions · about 3 min

What if a customer splits a cash deposit?

Right · wait longer



1d



3d



7d



16d



35d

No points, streaks or timers

 Following up with the other 2

10:00

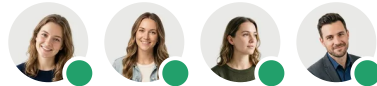
● Not started

2



● Started

4



4 of 6 started within an hour

 Next nudge Wednesday

ASSIGN AND FOLLOW UP

Enrolled, reminded, followed up.

A smart group enrolls new hires on its own. Reminders go by email and in the app, and automations chase the rest.

SMART GROUP

Department is Branches and Joined this year →

Enroll in the annual cycle

Approvals

Daily caps

Quiet hours

Kill switch

LIVE BRIEFINGS

Briefings that count toward the course.

One-off or repeating, like a fraud briefing for branch managers. Staff check in with a code only the host shows.

Zoom

Microsoft Teams

Google Meet

- ✓ Classbase creates the meeting
- ✓ Attendance completes the session card

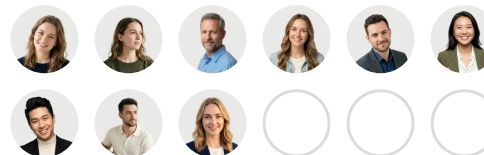
On the host's screen

482 913

Never in email or calendar



Fraud briefing - branch managers



9 of 12 checked in

- ✓ Session card completed for each of them



Role-play · a big cash deposit · 6 turns

“Of course, I can help. May I ask where the cash comes from? We ask this for large deposits, and I’ll finish it with my supervisor.”

Stays courteous		3/3
Asks the source of funds		3/3
Avoids tipping off		2/2
Escalates per policy		1/2

Needs you

Added up by Classbase 9 / 10



Confirmed by Daniel

PROVE IT

Proof they understood.

The AI plays a customer with a big cash deposit and grades replies on your criteria, with a reason and a quote. Unsure grades go to you.

- ✓ Final test from a question pool
- ✓ Pass mark, and the tutor is off
- ✓ A follow-up test after N days

RECORDS BEFORE THE AUDIT

Training records, kept and current.

Compliant, expiring or expired, at any moment. It helps keep the evidence regulators and internal audit ask for.



Hannah · Compliance

“Who is expiring or expired before the audit?”

Who, which course, when

Test score and certificate code

Attendance

Learning gaps

All

Expiring

Expired

↓ Export CSV



Sophie Laurent

Anti-money laundering

● Valid



Thomas Wright

Information security awareness

● Expires in 21 days



Olivia Grant

Personal data protection

● Valid



Mark Evans

Complaints handling

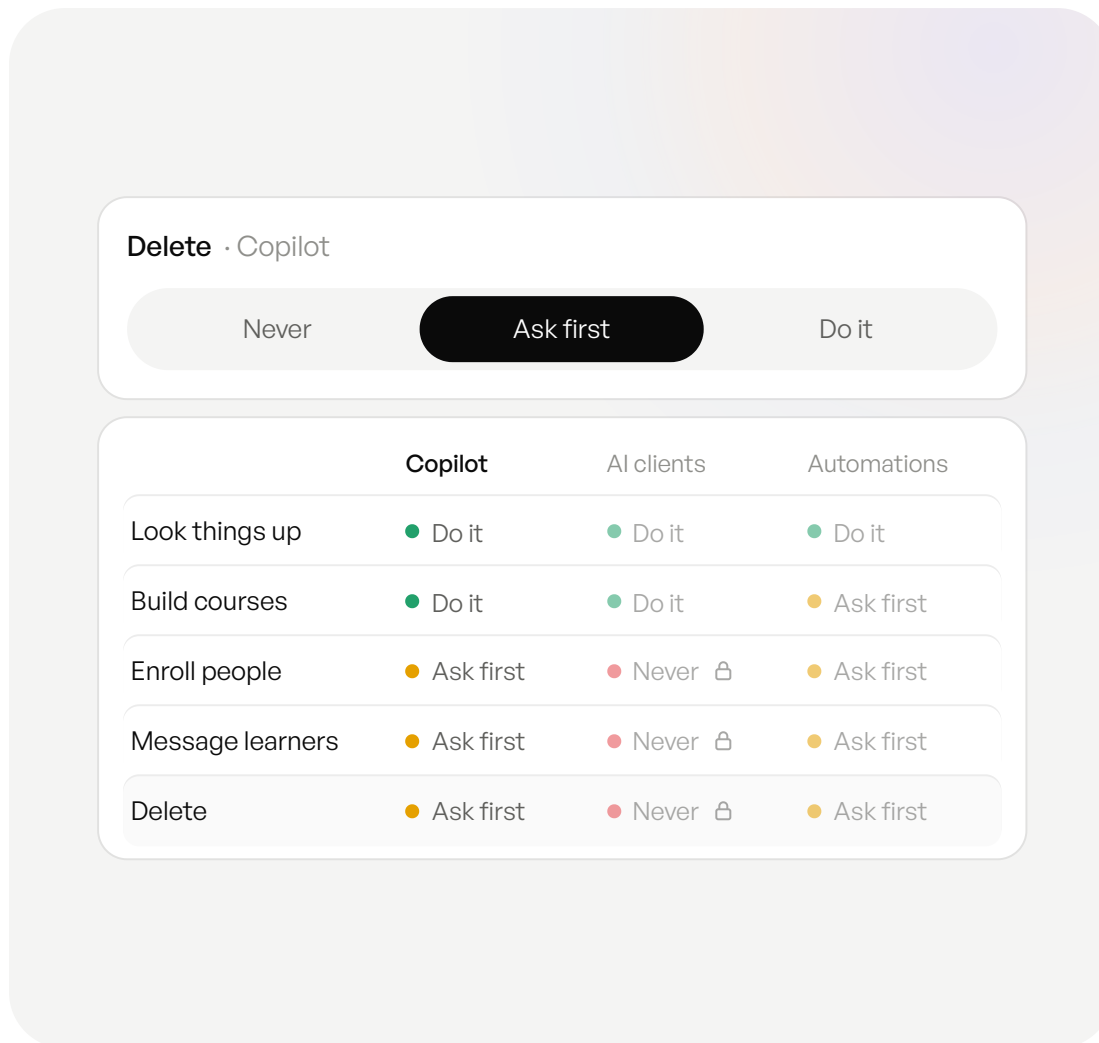
● Expired



Mei Lin

Fraud prevention

● Expires in 21 days



 YOU STAY IN CONTROL

The AI works. You decide what it may do.

Do it, Ask first or Never, for each kind of action:
for the copilot, outside AI clients over MCP
and automations.

- ✓ Enforced on the server
- ✓ A person approves before it is published
- ✓ Every AI run is logged

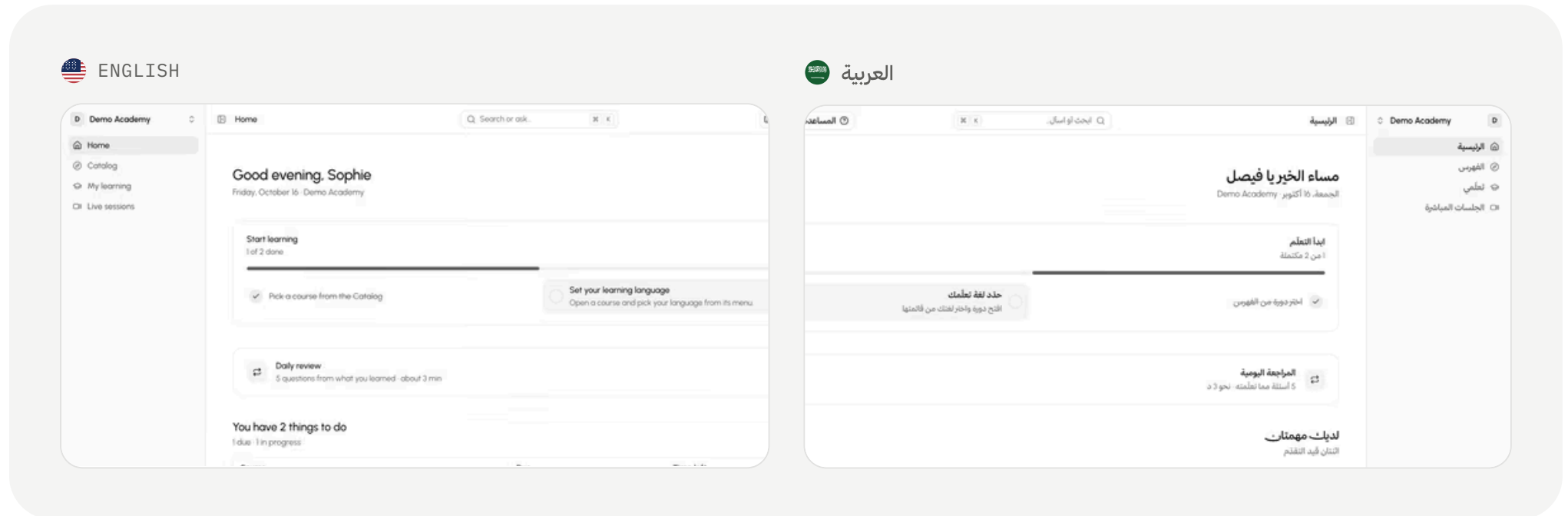
Arabic and English, screen by screen.

Branch, call-center and head-office staff use the same screens in either language. The AI translates courses with your glossary.

Menus in Arabic, English and Turkish

Arabic fully right to left

A glossary per course and organization



Fits the systems you run.

Start by inviting staff by email. Add single sign-on and SCIM when you are ready.

SIGN-IN Single sign-on. Require SSO for your domain.

OIDC SAML

ACCOUNTS SCIM 2.0 keeps users and groups in step.

Okta Entra ID

ROLES Owner, Admin, Author, Instructor, Learner. Learners never see settings.

STANDARDS Bring your packages and connect your systems.

SCORM 1.2 / 2004 LTI 1.3 xAPI

MEETINGS Click Connect and approve on the provider's own screen. Nobody pastes an API key.

Zoom Microsoft Teams Google Meet

Identity provider

OIDC

SAML 2.0

SCIM 2.0

• @bank.example

verified by DNS

+ **Sophie Laurent**
Account created

↻ **Thomas Wright**
Moved to Branches

- **Mark Evans**
Deactivated · record kept

↔ **Group Branches synced · 5 courses**

☒ Require single sign-on

Questions

Does Classbase help with regulator inspections?

It helps keep the training evidence inspections and internal audit ask for: who completed which course and when, test scores, certificates with their codes and attendance. Classbase holds no licence, approval or certification from any regulator.

What happens when a new circular comes out?

Upload it and the AI drafts the changes. Edit the draft and publish a new version: staff who finished stay finished, staff in progress get the new cards, and version history keeps the earlier ones.

How do we know staff understood, not just clicked?

The final test draws from a question pool, with a pass mark, attempts and a time limit, and the AI tutor is locked. Role-plays and written answers are graded on your criteria, and a follow-up test after N days checks what stuck.

Can contractors take the same training?

Yes. Invite them by email and add them to a group. They get the same courses, tests and certificates, appear in the same reports, and see only the Learn side.

Can the AI publish a course on its own?

Only if you allow it. For each kind of action you choose Do it, Ask first or Never, the server enforces it, and every AI run is logged. A person on your compliance team keeps or discards each drafted module and publishes.

How do certificates renew?

Each certificate is valid for the period you set, for example 12 months. When it expires, Classbase enrolls the person again and reminds them by email and in the app.

Does it fit our identity systems?

Yes. Single sign-on with OIDC or SAML, Require SSO for your domain, and SCIM 2.0 from Okta or Entra ID keeps users and groups in step.

How do we start?

Book a demo. In a 30-minute call we draft one of your courses live, then show assigning, tests, certificates and reports.



Bring a circular to the call.

A 30-minute call where we draft one of your courses live, in Arabic and English.

Book a demo

classbase.ai/demo